



VISITING VOLUNTEER INTERVIEW FORM

Under no circumstances is this meant to be critical or judgmental. We would like to have a feel for your approach to Palliative Care. After your training course you might like to change some of your answers!

How did you hear about Palliative Care? _____

How would you define Palliative Care? _____

You were assigned to visit a dying client and/or his family, please specify how you would feel seeing the following client:

(a)wouldn't mind (b)somewhat uncomfortable (c)very uncomfortable (d)unable to cope

a young infant___ young child___ an adolescent___ a mother with a young family___
a father with a young family___ a middle aged person___ an elderly person___
a very old person___

Please answer the following questions, placing a "X" in the appropriate ():

1. Describe your religious beliefs.
() very religious () moderately religious () slightly religious () not religious
() anti-religion
2. How do you perceive death?
() a very peaceful experience () a painful experience () a lonely experience
() a frightening experience
3. When do you feel that a client with a terminal illness should be told that he is dying?
() as soon as possible after diagnosis is certain
() told only when in last stages of dying, death is imminent
() never told
() only when client asks
() slowly over a period of time as illness progresses
4. When a client brings up the topic of death or dying, how would you feel?
() anxious and uncomfortable
() comfortable/able to listen
() don't know, never been in this situation
5. Do you feel that you are a good listener? () yes () no

6. If you know that a client is dying, but the physician has not told him, and the client asks you if he is dying, would you
 - avoid the question/distract the client?
 - tell the patient to ask the physician?
 - assure client that he is just ill, not dying?
 - tell the client you don't know?
 - ask the client why he brought this subject up and listen to what he has to say?
 - tell him the truth?

7. Would you find it more difficult to visit
 - a terminally ill client who knows that he is dying?
 - a terminally ill client who is unaware that he is dying?

8. If a terminally ill client does not wish life-sustaining efforts but the family does, whose wishes should take priority, in your opinion,
 - the client's? the family's?

9. What is your predominant feeling about being in the presence of a dead body?
 - no special feeling discomfort apprehension distaste don't know

10. Describe your feeling if a patient asked you to read the bible to him.
 - wouldn't mind uncomfortable would prefer not to

11. If a client was crying when you approached him, do you think you should
 - leave quietly? ask if you can sit with him? try to cheer him up/distract?

12. If a client is obviously angry and yells at you when you approach, would you
 - offer to listen to what is upsetting him?
 - feel upset and hurt, then leave?
 - feel he is being unfair and be angry back?
 - leave and have client assigned to another volunteer?

13. If the coordinator assigned you to visit a dying client, and you did not feel comfortable with this person and/or his family, would you
 - continue to try to communicate with the client/family?
 - approach the coordinator for help and guidance?
 - give up volunteering feeling that you had done your best?

Signature of person filling out the questionnaire _____

Date _____